

PVTA Fixed Route Performance Measures

Fiscal Year 2020 (July 2019 to June 2020)

Metric:	Goal:	Q1	Q2	Q3	Q4
% Trips Operated	N/A	99.96%	99.86%	99.97%	100.00%
% Trips Missed	N/A	0.04%	0.14%	0.03%	0.00%
Miles between Breakdowns	20,759	13,432	25,063	13,659	27,780
Preventable Accidents per 100k Miles	1.75	1.90	2.03	1.56	1.08
Complaints per 100k Passengers	2.38	3.70	3.20	2.86	10.52
Cost per Passenger	N/A	\$2.95	\$2.65	\$3.34	\$11.21
State Contract Assistance per Passenger	N/A	\$2.81	\$2.32	\$2.72	\$8.27

Statistics:	Q1	Q2	Q3	Q4
Unlinked Passenger Trips	2,270,270	2,746,989	2,344,240	770,260
Revenue Miles	1,155,181	1,278,237	1,215,682	833,392
Revenue Hours	88,314	96,430	91,887	63,286
Passengers per Mile	1.97	2.15	1.93	0.92
Passengers per Hour	25.71	28.49	25.51	12.17

